

SAFETY ON SITE

Lifewood COVID-19 safety measures for all work sites



Lifewood has been closely monitoring the situation regarding the spread of the COVID-19 virus. We are taking proactive precautions to protect the Health and Safety of our workforce and our customers while endeavouring to maintain minimal disruption throughout this time.

We will continue to follow all government directives regarding social isolation and the carrying out of our work. We commit to the following principles for all works to be carried out during this period.

1. Communication

If you have any relevant information regarding any people involved with the flooring installation who have travelled interstate or overseas in the last 4 weeks, or have any symptoms of COVID-19 to please notify us before commencing with any appointments or works.

- We will not have any person on site at our showroom and warehouse in Osborne Park, or sent to any installation site, who meets this criteria.

2. Hygiene

- All Lifewood staff and contractors will carry disinfectant and relevant PPE to reduce the risk of any contamination.
- We request that all sites are thoroughly cleaned daily by all customers and trades, especially in common areas.
- Lifewood staff will clean the new floor thoroughly and any other areas they have been on site before leaving.
- Customers expecting delivery/install for a renovation job must make efforts to clean the flooring areas any thoroughfares, doorhandles etc. before the appointment.
- Any customers expecting a carpet rip must thoroughly clean the carpet with a disinfectant before the site inspection or carpet rip appointment.
- Any home with a carpet rip job must be vacated (with no people on site) for at least 24 hours before any works begin.

3. Social Distancing

We will implement a 'one person on site' (or team of two installers) policy with immediate effect. Lifewood wish to implement the following rules for all site access and works:

- When a Lifewood staff member or contractor is scheduled to be on site for any reason, there are to be no other people present on site.
- We request that a key is sent to us or left in a safe place on site for access.
- Provide us with all contact details and we will conduct video calls with customers to go over site details.
- Sign offs for all deliveries, site inspections and installations will be carried out by Lifewood staff and contractors on behalf of the customer in good faith and we will then make confirmation via email.

4. Scheduling

As works are scheduled, we will remind all customers and site managers to ensure:

- No other trades are scheduled for the same days as Lifewood works, inspections or deliveries.
- There are to be no unannounced visits from anyone while works, inspections or deliveries are ongoing.